

# HANGING GARMENTS

## Portugal

**“Round trip transport for hanging garments.”**

What is it that makes STERAC’s transport services to and from Portugal so special? Why do we highlight Portugal as an example delivery destination? And why should you as a customer place your trust in us?

These are questions we would like to answer using a case study concerning the **round-trip transport of hanging garments**. What was it that made this type of transport so challenging? Portugal is known historically for its textile production. A renowned manufacturer of garment textiles procures textile goods in Portugal from a total of 12 different manufacturers, which are to be shipped as hanging garments to the central warehouse in the south of Hamburg. In this **logistics centre** different merchandise streams from Portugal, Turkey and the Far East are picked for European distribution. STERAC took charge of, among other things, the organisation of **production supply** from Portugal. In doing so, the highest level of **process security, information flow** and **cargo space quality** was required. The loading of high-value goods also required route **monitoring using GPS**. If delays occur it is essential that a team member is fluent in Portuguese, something that is ensured by our **native speakers**. We communicate directly with the manufacturers in Portugal and act as an **interface** between production, the logistics centre and the final recipient through distribution within our **Europe-wide logistics network**.

This is something we also safeguard on a weekly basis for the factory traffic of our customer from the **wind energy industry**. Our daily departure frequency plays an important role in **Portugal exports**. What kind of costs would be incurred if supply were stopped? What would this mean for the entire **supply chain**? 24 hour availability for our customers is always guaranteed both here and for **project-based** business. We are well aware of just what can depend on meeting delivery dates - for our customers, for the recipients, and in terms of cost. This makes us the ideal logistics partner for anything off the beaten track of standard transport from A to B. And this is something that you, of course, shall also have. **Efficiency** in freight forwarding is a matter of course for us.

Our **comprehensive knowledge of goods and merchandise** means that we know what we are talking about. Thanks to us, goods have been delivered reliably to their destinations from almost all production areas. **Temperature controlled general cargo**? Not a problem for us. **Shorter time frame** without increasing the cost of transport?



Guaranteed by our **Euro pallet service**. And what happens if there is a shortage of cargo space? We counteract this with our **exclusive cargo space contracts** with our fixed subcontractors. Security by way of delivery date and planning compliance, professionalism when something does not go as planned: This is what our customers stand to gain. You benefit from our **proactive information policy**. We guarantee this **across Europe!** You can rely on us.

## THE FACTS:

- Consignment sizes: Partial and full cargo, consolidated cargo, hanging garments
- Direction: import and export
- Hazardous goods transportation classes: 2,3,4,5,6,8,9
- Frequency: Daily
- a total of 9 logistics terminals in Portugal
- Transit times: Express within 3 - 6 days depending on size, destination and urgency (excluding islands)
- Equipment: Curtain-side trailer code XL, curtain-side trailers with side doors with sliding roof, mega trailer, box trucks, refrigerated trucks
- maximum load: up to 25,000 kg (curtain-side and curtain-side trailers with side doors), up to 23,500kg (refrigerated and box trucks)
- Certified by ISO 9001, SQAS, S.A.F.E., ISO 22000 and ORGANIC certification
- Pallet service
- rapid EDI interface connection through own IT department
- EDI connection irrespective of customer format (through interface converter)
- Native speakers
- Two-man team
- Project management for large-scale processing
- Production supply / disposal
- GPS monitoring as required
- Notification / registration service
- 24 hour availability with emergency numbers

